



Program Administrators Association

## 12th ANNUAL TMPAA SUMMIT

October 29-31, 2012 • Scottsdale AZ

### AGENDA

*Where Program Business Gets Done*

#### Monday, Oct. 29

- 7:30 a.m. **TMPAA Charities Networking Golf Tournament**—Sponsored by *Rough Notes*
- 9:00 a.m. **Registration Table Opens—Networking Lounge Opens**
- 1:00 p.m. **Trade Show Open**—Sponsored by *Allianz*
- 2:30–3:30 p.m. **Lloyds Panel Discussion**—Sponsored by *Tysers*
- 4:00–5:00 p.m. **Results Panel—Program Business Study Results**  
—Sponsored by *Scottsdale Insurance, Western Heritage Insurance*
- 5:00–6:30 p.m. **Welcome Reception**—Sponsored by *Hudson Insurance*

#### Tuesday, Oct. 30

- 7:00 a.m. **Networking Breakfast**—Sponsored by *Sparta Insurance*
- 8:30 a.m. **General Session**  
**Association Announcements**  
**Keynote Speakers: James Carville & Mary Matalin**  
—Sponsored by *Zurich*
- 10:30–12:00 p.m. **Carrier Meet and Greet**—Sponsored by *The Hartford*
- 12:00 p.m. **Networking Lunch**—Sponsored by *TRISTAR Risk Management*
- 1:00–5:00 p.m. **Carrier Meetings**—Sponsored by *Paradigm Management Services*
- 5:00–6:30 p.m. **Networking Reception**—Sponsored by *QBE*

#### Wednesday, Oct. 31

- 7:00 a.m. **Networking Breakfast**—Sponsored by *The Hartford*
- 8:00 a.m. **General Session**  
**Industry Keynote Speaker: VJ Dowling**—Sponsored by *Munich Re*
- 10:00 & 11:00 a.m. **Program Administrator Panel—Website Development for Your Agency**  
—Sponsored by *Zurich, TPMS*
- 10:00 & 11:00 a.m. **ABC's of RPG's**—Sponsored by *InSpecialty*
- 12:00 p.m. **Networking Lunch**